



## ICT Network Manager Person Specification

Essential	Desirable
<b><u>Qualifications</u></b>	
<ul style="list-style-type: none"> <li>▪ GCSE English / Maths</li> <li>▪ Educated to 'A' Level / equivalent standard</li> <li>▪ Recognised computer and network management qualification at Level 4 or higher</li> </ul>	
<b><u>Experience</u></b>	
<ul style="list-style-type: none"> <li>▪ Extensive knowledge and understanding of Windows client / server operating systems and architecture</li> <li>▪ Experience of virtual infrastructure management</li> <li>▪ Experience of upgrading applications such as SIMS.net, FMS, and the use of Solus3</li> <li>▪ Knowledge of deploying images through WDS / MDT</li> <li>▪ Understanding of DNS &amp; DHCP configuration</li> <li>▪ Experience of designing, configuring and managing networks</li> <li>▪ Experience of procurement and budget management</li> <li>▪ Experience of managing projects</li> <li>▪ In-depth knowledge of computer systems / networks and a range of software applications</li> <li>▪ Knowledge of VMWare – specifically Citrix</li> </ul>	<ul style="list-style-type: none"> <li>▪ Previous experience of working in school environment</li> <li>▪ Experience in network management and ICT support</li> <li>▪ Experience in the creation &amp; management of users within Active Directory</li> <li>▪ Detailed understanding of the latest Microsoft Windows Operating Systems &amp; Microsoft Office packages</li> <li>▪ Understanding of GDPR</li> </ul>
<b><u>Skills and Abilities</u></b>	
<ul style="list-style-type: none"> <li>▪ Ability to work within statutory regulations, policies and procedures</li> <li>▪ Attention to detail and an analytical approach</li> <li>▪ Able to solve problems and design solutions</li> <li>▪ Ability to work under pressure and meet strict deadlines</li> <li>▪ Be proactive in exploring and recommending appropriate improvements in Technology</li> <li>▪ Demonstrate excellent communication skills and ICT support skills</li> <li>▪ Able to liaise effectively with external suppliers and contractors</li> <li>▪ Able to solve problems and design solutions</li> </ul>	

Essential	Desirable
<ul style="list-style-type: none"> <li>▪ Able to lead, organise, manage, deploy and motivate others and demonstrate supervisory skills</li> <li>▪ Able to keep accurate records and work within agreed frameworks</li> <li>▪ Able to work on own initiative, with minimal supervision and guidance</li> </ul>	
<b><u>Other work Requirements</u></b>	
<ul style="list-style-type: none"> <li>▪ Willing to undertake training and develop professionally</li> <li>▪ Understanding of health, safety and welfare regulations and best practice affecting ICT</li> <li>▪ Understanding of data protection requirements</li> <li>▪ Successful enhanced CRB check</li> <li>▪ A calm approachable manner, able to deal with problems in a professional and friendly manner, displaying tact and diplomacy as required</li> <li>▪ A good sense of humour</li> </ul>	